

Case Study

SELOR Putting SkillCheck to the Test

To increase productivity among its employees, the Belgian government's employment organization (SELOR) wanted to develop a customized computer literacy testing program that could be efficiently and securely administered on a massive scale to government employees throughout the country. Meeting all of these requirements, First Advantage's SkillCheck Educational Testing system was the natural choice.

The requirements for the program were considerable. Twenty thousand employees were to be tested each year for five years in basic computer literacy, including knowledge of and competencies with operating systems, word processing applications, and Internet and e-mail systems. To evaluate employees in these areas, three proprietary tests had to be developed, with versions of each test in three languages commonly used in Belgium – Dutch, French and German. The tests would be delivered to as many as 100 test takers at a time, either internally behind network firewalls or externally over the Web in proctored office environments. Scores would then be sent via the Internet and stored securely, and examinees that passed all of three of the tests would receive a bonus.

Armed with our SkillCheck Educational Testing solution, the company's technical staff was able to effectively launch the desired testing program in less than two weeks. First, Belgian government test developers created the required tests quickly and easily using SkillCheck's testmaking capabilities and its database of thousands of performance-based and multiple-choice questions in a wide variety of European languages. SkillCheck IT professionals were then able to install the Web-based testing system on site in Brussels where test scores can be centrally collected and securely stored.

The power and flexibility of our SkillCheck educational testing database, with questions on virtually every aspect of basic computing, and the program's uniquely easy-to-use test development and Web-distribution resources, allowed us to meet and exceed all of the stated requirements. Add the expertise and reliability of First Advantage Assessment specialists in implementing and supporting customized testing systems of this kind, and the Belgium government now has everything it needs to implement an effective computer literacy testing program in the years to come.

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For additional information
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Assessment Solutions,
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hotline at 800.648.3166.